

NEWS

PAUL HEINAUER REPRESENTS GLASSPRO AT NATIONAL CONFERENCE

Mt. Pleasant, SC---September , 2010---Paul Heinauer, President of Glasspro, recently represented both Glasspro as well as the National Glass Association at the annual conference of the Independent Glass Association (IGA) in Fort Meyers, Florida.

The three day event was designed for owners and managers of leading independent auto glass companies around the country. Mr. Heinauer took part in several sessions about safety, technical skills, management and marketing, and met with dozens of other glass leaders and insurers.

“I especially enjoyed the session about enhanced customer services,” said Mr. Heinauer. “Our goal is to deliver superior customer service, and the session provided several additional ideas to continue to enhance our overall customer service efforts.”

Glasspro operates nine retail auto glass repair and replacement facilities in the Lowcountry, including Mt. Pleasant, North Charleston, Goose Creek, Summerville, Walterboro, Georgetown, Myrtle Beach, Bluffton and Florence.

The Independent Glass Association (IGA) is the only association dedicated to the needs of the independent glass companies in North America. Its members are also dedicated to the professional and ethical installation of glass in a safe and proper manner. IGA members are located in all 50 states and ten countries.